DISPUTE RESOLUTION JOURNAL

Web Site

The *Dispute Resolution Journal* (**DRJ**) is available through its Publisher, JurisNet, LLC at www.arbitrationlaw.com and at www.jurispub.com.

Submission of Manuscripts

The American Arbitration Association actively seeks articles of high quality addressing current issues in dispute resolution. For article contributions, please e-mail your submission to Ted Pons, Vice President of Publications & ADR Resources/AAA Education Services, American Arbitration Association, at **PonsT@adr.org**.

Manuscript submissions should be accompanied by an assurance that the article has not been previously published or accepted elsewhere or an explanation as to how this submission differs from that previously published (e.g., entails an excerpt from a previous publication or includes material not previously included). In circumstances where the article was published elsewhere, the appropriate permissions to reprint must be obtained by the author prior to submission

Subscriptions

A subscription to the *Dispute Resolution Journal* comprises four (4) issues per year and costs \$195 annually for USA customers, \$225 for international customers. Pricing includes shipping and handling. Subscription includes online access to the *Dispute Resolution Journal* archive from 1965 to the present. Further information can be found on our website: www.jurispub.com. Please direct any queries to subscriptions@jurispub.com.

Permissions

To request permission to reproduce any article or information contained in this journal, please contact JurisNet, LLC, 71 New Street, Huntington, NY 11743, USA, Tel: (631) 350-2100, Fax: (631) 673-9117.

ISSN 1074-8105. For reference, this issue may be cited as Dispute Resolution Journal, Vol. 70, No. 3, JurisNet, LLC, Huntington, New York.

© JurisNet, LLC 2015. All rights reserved under the U.S. Copyright Act. No part of this publication may be reproduced, reprinted, stored in a retrieval system, transmitted in any form or by any means, including but not limited to digital, electronic, mechanical, recording, or photocopying without prior written permission or a license permitting restricted use from the Publisher.







DISPUTE RESOLUTION JOURNAL

Volume 70, No. 3 2015

TABLE OF CONTENTS

FOREWORD

Harold Coleman, Jr.	iii
ARTICLES	
Unrepresented Party (<i>Pro Se</i>) Arbitrations— Part 2: Managing the Process, the Hearing and Party Expectations *Reginald A. Holmes*	1
Mediating with Emotional Intelligence: When "IQ" Just Isn't Enough Harold Coleman, Jr., and Matthew W. Argue	15
A Pathway to Enforcement Mechanisms of International Settlement Agreements David Weiss	25
Can Mandatory Arbitration of Medical Malpractice Claims Be Fair? The Kaiser Permanente System Alan B. Morrison	35
Recognition and Enforcement of Foreign Arbitral Awards: Case Study on the State of Qatar Khadeja Al-zarraa	61
GRENIG & SCANZA ON ARBITRATION	
Understanding Evidence (Part I) Jay E. Grenig and Rocco M. Scanza	85

Expanded SCHEINMAN SCHOLARS Mediation Section

INTRODUCTION Rocco M. Scanza Strategies and Techniques of Shakespeare's Creative Mediators Shira Goldman Moyal	97 99
Prospects for the Development of the Mediation Institute in the Russian Federation Anastasia Belyaeva	131
Mediation in Special Education Law: The Necessity for Attorney Representation Morgan N. Zankich	141
You Can Take That to the Bank: The Benefit of Cataloguing Mediation Agreements into a Settlement Bank *Russell Kostelak**	149
Court-supervised Mediation in Korea: Development and Prospects Geary Choe	159
THE VIEW FROM EUROPE	
What's New in European Arbitration? Stephan Wilske, Todd J. Fox, and Geoff Steward	171