

Vol. 16, No. 7

Covering Dispute Resolution in the United States and Around the World

July 2005

A new **poll** finds that parties who have participated in arbitration perceive **arbitration** to be generally faster, simpler, and cheaper than judicial litigation. Some two-thirds of the parties who were interviewed stated that they would be likely to use arbitration again. A substantial majority of the parties surveyed responded that they found arbitration faster and easier to understand and

engage in than a court proceeding. (Story begins on page 201.)

Following a majority of U.S. jurisdictions, the North **Dakota state Supreme Court** ruled that a **waiver of class action relief** in an arbitration agreement in a consumer transaction was valid. The court concluded that the provision was procedurally unconscionable, but held that its content did not rise to the level of substantive unconscionability. The consumer could be made whole in arbitration. (Story begins on page 202.)

The **Milan Chamber of Arbitration** has reappointed the members of its Arbitral Council. The Council's membership demonstrates the Milan Chamber's national and international scope. In 2004, the Milan Chamber received 105 requests for arbitration. The amount in controversy came to nearly 200 million Euros. (Story begins on page 203.)

HIGHLIGHTS

CONTENTS

Around the States	201
Around the World	203
Judicial Decisions	203
Mediation Column	
National Reports	
Documentary Resources	
Calendar	

In Nadja Alexander's Worldwide Perspectives on Mediation, Jacques Faget of the Institute of Political Science in Bordeaux discusses the use of victim-offender mediation in criminal law cases. Professor Faget recognizes that "penal mediation" epitomizes the "cultural conflict" between "two antagonistic ideas of justice." He concludes: "By identifying [mediation's] zones of

relevance and irrelevance, one would more wisely choose the circumstances in which to use mediation and more readily accept the complementary nature of the different modes of handling disputes." (The *Mediation Column* begins on page 207.)

Szu-chien Yau provides a thorough and comprehensive assessment of **CIETAC Arbitration** including its new arbitration rules. The 2005 Rules represent the seventh revision of the CIETAC Rules. The revision was completed in January 2005 and became effective May 2005. The 2005 Rules contain a number of major changes that are intended to give CIETAC greater professional integrity and standing. (The *National Reports* section begins on page 210.)

Finally, **Timothy S. Cole** of the National Arbitration Forum **(NAF)** provides two reports on recent domain name cases decided through the **NAF**. (The *Documentary Resources* section begins on page 221.)



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IN THIS ISSUE

NEWS AT HOME

New Poll Finds Wide Support for Arbitration	201
Washington State Adopts Uniform ADR Legislation	
California Judge Rejects Lawsuit Against NAF Over	
Arbitration Results	201
North Dakota Supreme Court Holds Waiver of Class	
Arbitration Valid	
The Use of ADR in the Federal Workplace	202

INTERNATIONAL NEWS

The Milan Chamber of Arbitration: The Net	ew Arbitral Council203
---	------------------------

JUDICIAL DECISIONS

Second Circuit Compels the Issue of Arbitrability to Arbitration203
Sixth Circuit Refuses to Compel Employees' FLSA
Claims to Arbitration
Second Circuit Vacates Labor Arbitration Award Because the
Arbitrator Exceeded Authority205

STATE JUDICIAL DECISIONS

A Kansas Appellate Court Upholds Dual Appointment of	
Master and Mediator206	,

MEDIATION COLUMN

The Double Life of Victim-Offender Mediation in France	
by Jacques Faget20	7

NATIONAL REPORTS

The Enforcement of Arbitral Awards in China	
by Szu-chien Yau	
DOCUMENTARY RESOURCES	
Provided by Timothy S. Cole	

CALENDAR

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