

**B2C Arbitration:  
Consumer Protection in Arbitration**

**Alexander J. Bělohlávek**

**JURIS**

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Printed in the United States of America.  
ISBN 978-1-937518-12-7

**Juris Net, LLC**  
71 New Street  
Huntington, New York 11743  
USA  
[www.arbitrationlaw.com](http://www.arbitrationlaw.com)

The first edition of this book was published in the Czech language in 2012  
by C.H. Beck, Prague, (Czech Republic).

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